

SO, YOU JUST GOT QUARANTINED.

NOW WHAT?

HOW TO BE A “DISTANCE LEARNER”



SCHOOLGY & ZOOM for Distance Learners and students who are quarantined:

If you are a “distance learner” or have been recently quarantined,

Please remember the following tips:

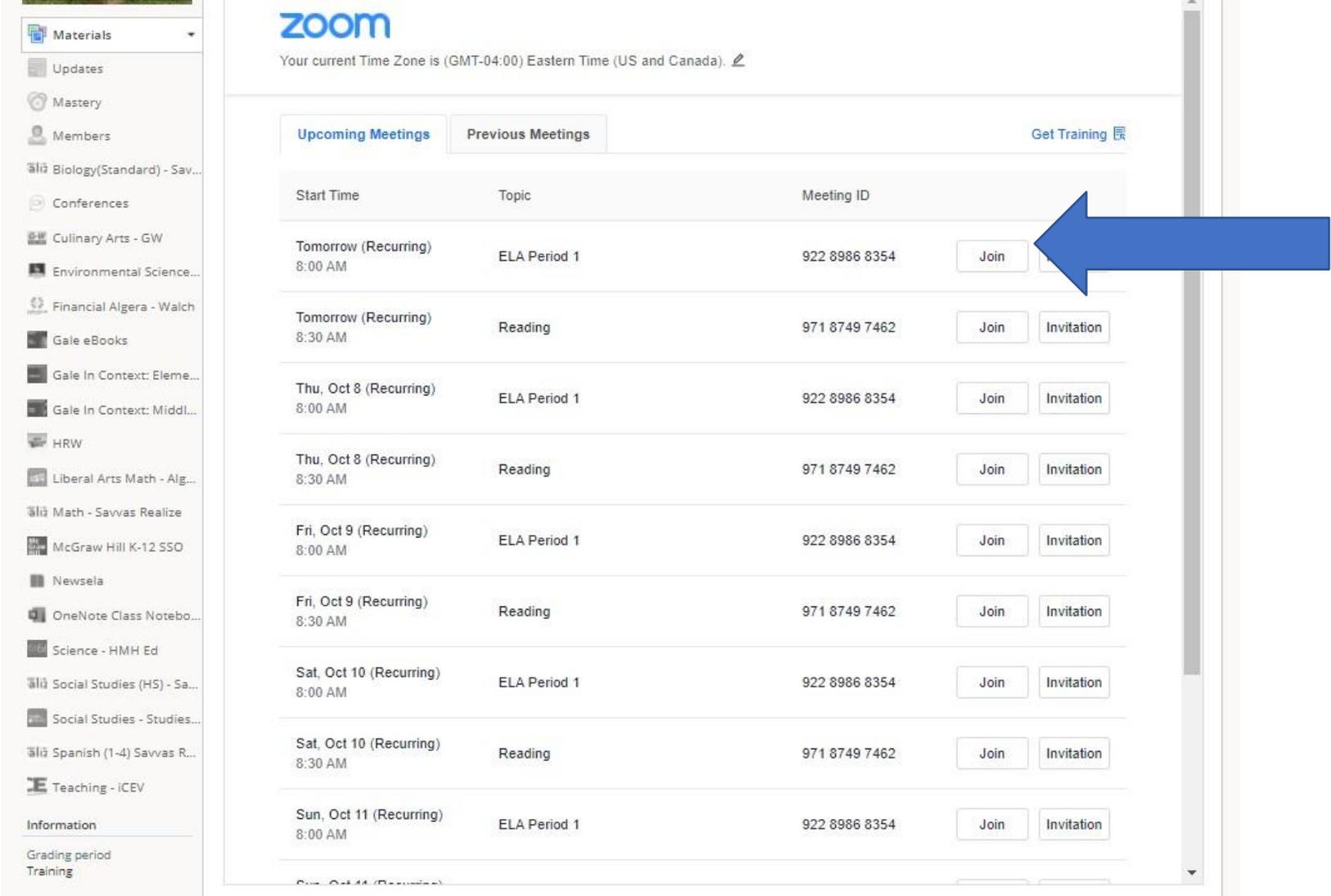
1. You **MUST** use Chrome or Mozilla Firefox as your browser. **DO NOT USE Internet Explorer, Microsoft Edge, or Safari.**
2. You **MUST** access Schoology through the link for students on our school website: <https://www-chs.stjohns.k12.fl.us/>
3. Find out from your TEACHER what platform he/she is using for conferences (are they using Zoom, Microsoft Teams, or Conferences).
4. If you have a personal Zoom account, you **MUST** be logged out of it to be able to access Zoom through Schoology.
5. If you are having issues using Zoom, please use the “[Zoom Troubleshooting Guide](#)” attached to help you troubleshoot.
6. If you continue having issues, restart your computer and/or clear your cache/history. (see steps below)
7. If you still have issues, please call or email Mrs. Jones at (904)547-7330 or amy.jones@stjohns.k12.fl.us.

How to clear your history/cache in Chrome:

1. Close all your Chrome windows and open a new page.
2. Click on the 3 dots in the top right corner and select “Settings”
3. On the left side of your screen click on “Privacy and Security”
4. On the center of your screen click on “Clear Browsing Data”
5. Next to “Time Range” highlight “All time” and then click the blue “Clear Data” button.
6. Once that is complete, go back to our school website, click on Schoology, and log in again and try to join your teacher’s conference. If you are having issues with Zoom, use the “Troubleshooting Guide”.

Student's access to Zoom

Students will enter Zoom via Materials



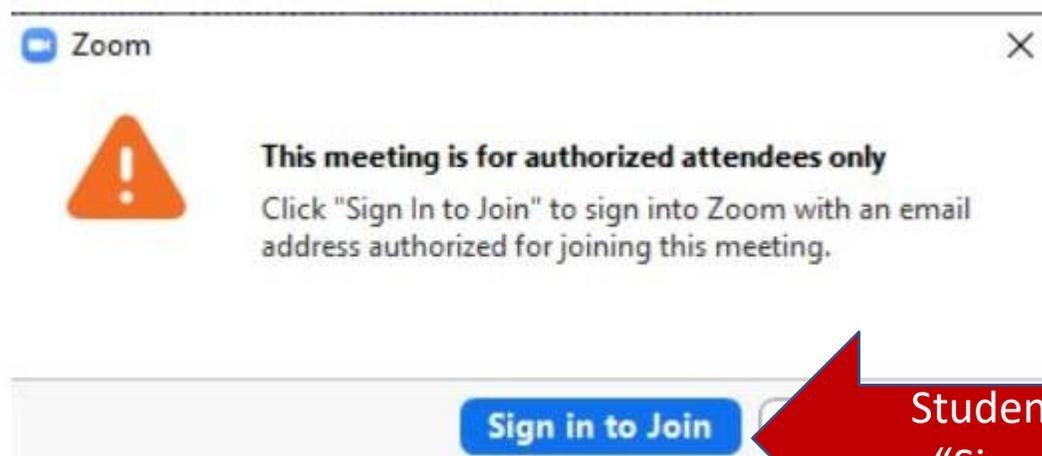
The screenshot displays the Zoom web interface. On the left is a sidebar with a 'Materials' dropdown menu and various navigation options. The main content area shows the Zoom logo, a time zone notification, and a table of 'Upcoming Meetings'. A blue arrow points to the 'Join' button for the first meeting in the list.

zoom
Your current Time Zone is (GMT-04:00) Eastern Time (US and Canada). [🔗](#)

[Upcoming Meetings](#) [Previous Meetings](#) [Get Training](#) 🌐

Start Time	Topic	Meeting ID	Join	Invitation
Tomorrow (Recurring) 8:00 AM	ELA Period 1	922 8986 8354	Join	Invitation
Tomorrow (Recurring) 8:30 AM	Reading	971 8749 7462	Join	Invitation
Thu, Oct 8 (Recurring) 8:00 AM	ELA Period 1	922 8986 8354	Join	Invitation
Thu, Oct 8 (Recurring) 8:30 AM	Reading	971 8749 7462	Join	Invitation
Fri, Oct 9 (Recurring) 8:00 AM	ELA Period 1	922 8986 8354	Join	Invitation
Fri, Oct 9 (Recurring) 8:30 AM	Reading	971 8749 7462	Join	Invitation
Sat, Oct 10 (Recurring) 8:00 AM	ELA Period 1	922 8986 8354	Join	Invitation
Sat, Oct 10 (Recurring) 8:30 AM	Reading	971 8749 7462	Join	Invitation
Sun, Oct 11 (Recurring) 8:00 AM	ELA Period 1	922 8986 8354	Join	Invitation

Trouble Shooting Student Zoom



Students will click "Sign-in to Join"

Sign In

 [Forgot?](#)

Keep me signed in

Sign In

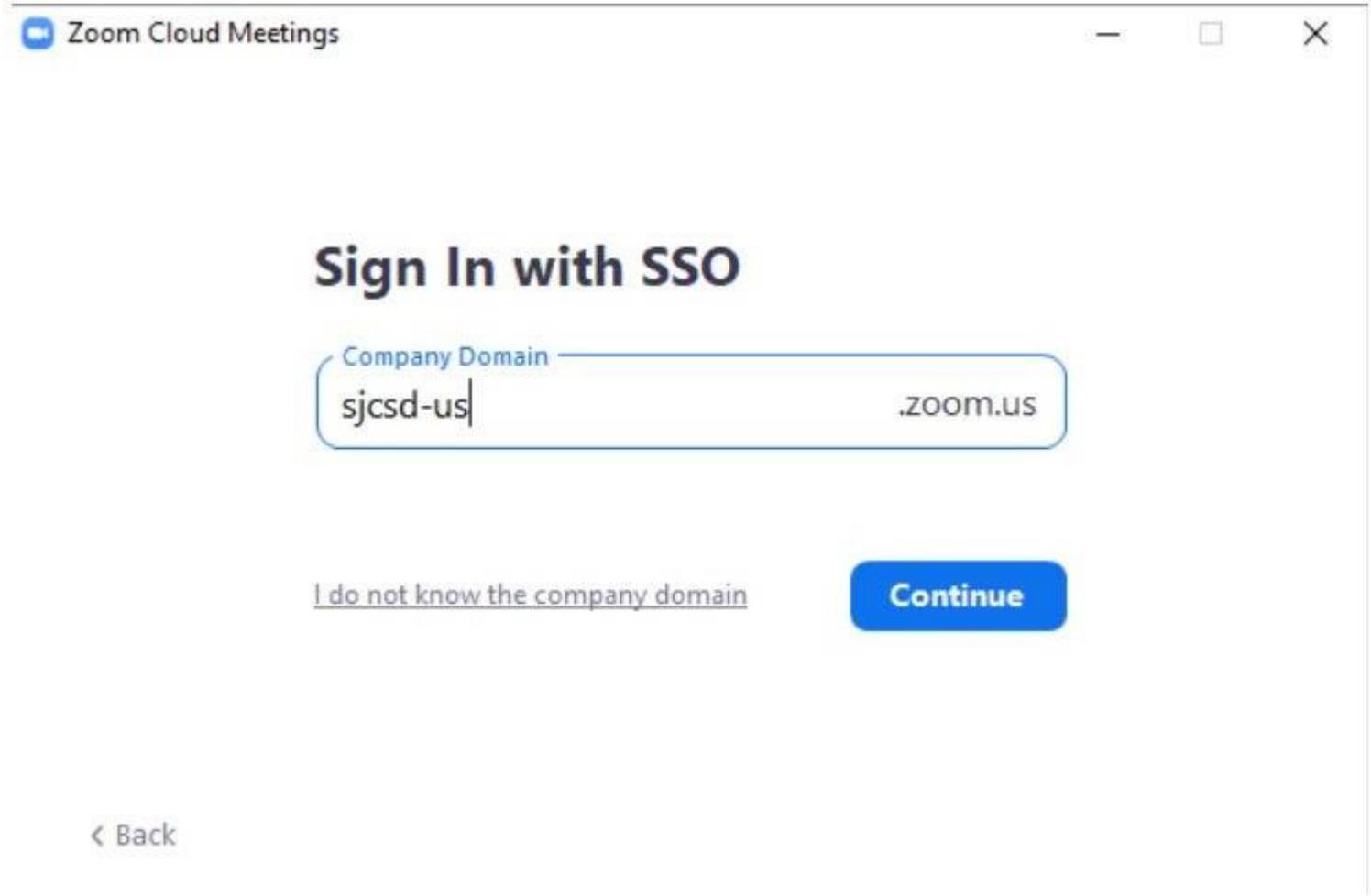
or



[← Back](#)

[Sign Up Free](#)

- Students will enter sjcsd-us



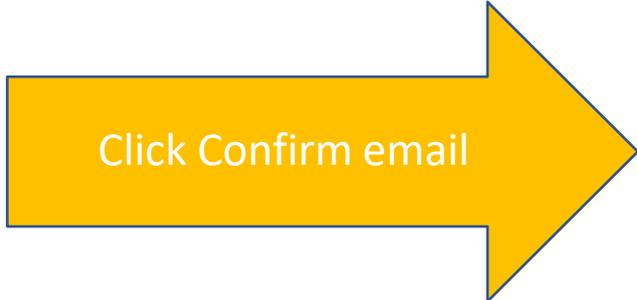


Confirm your email address

Welcome! Please confirm your email below to get started.

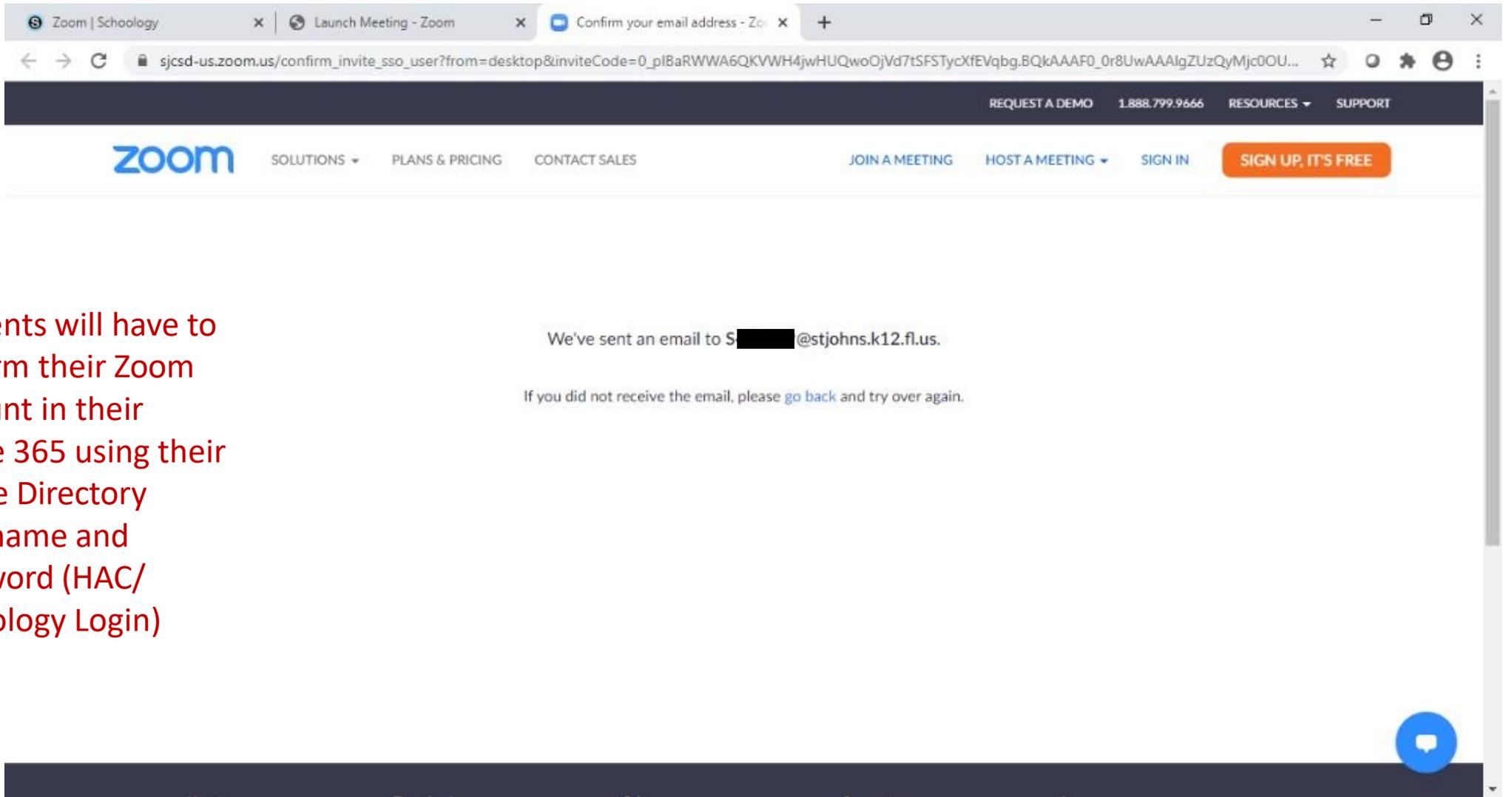
S [redacted]@stjohns.k12.fl.us

Confirm your email address



Students will have to confirm their Zoom account in their Office 365 SCHOOL DISTRICT EMAIL using their Active Directory Username and Password (HAC/ Schoology Login)





Students will have to confirm their Zoom account in their Office 365 using their Active Directory Username and Password (HAC/ Schoology Login)

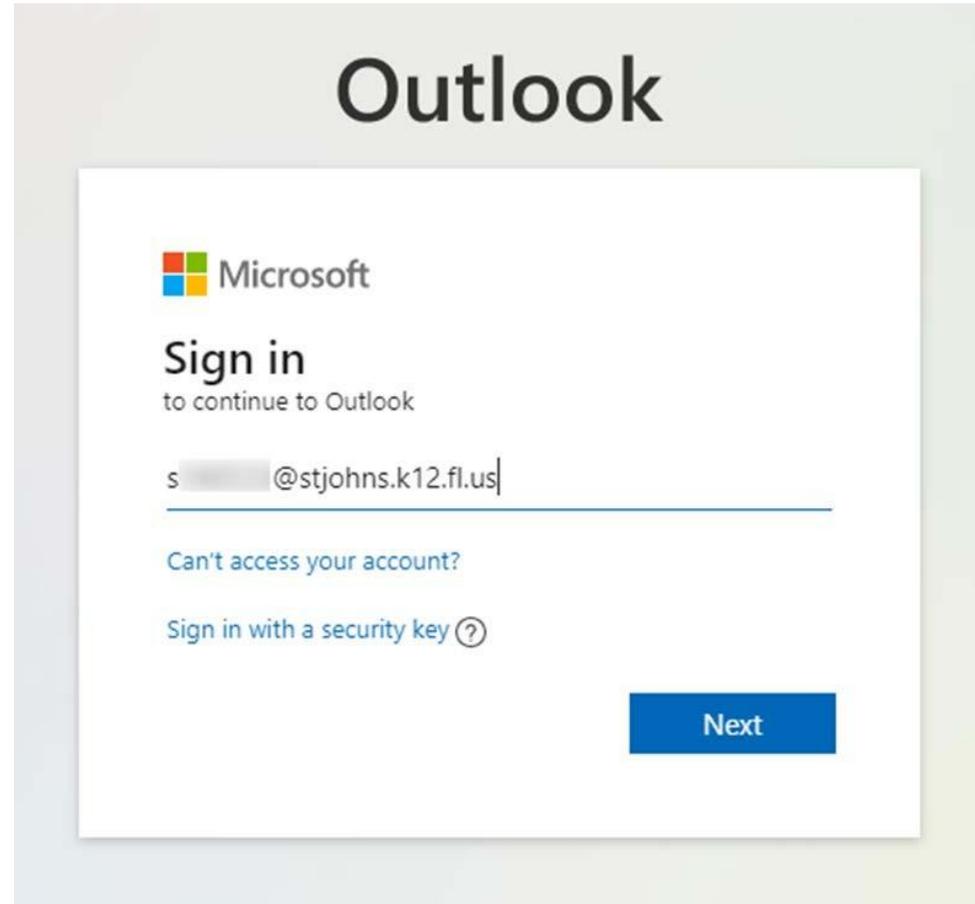
Accessing Student Office 365 email

To access Office365 Email, go to:

outlook.office.com and enter

S#####@stjohns.k12.fl.us

(each student has a unique six-digit number)



Next Step in accessing Student Office365 email

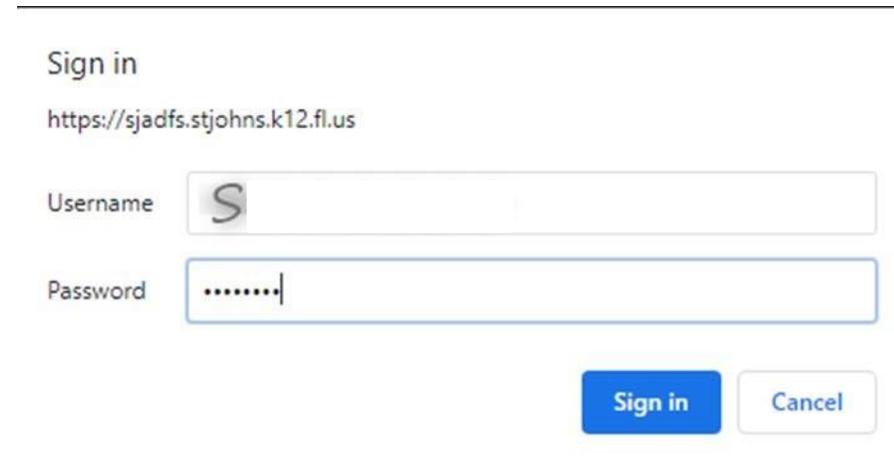
When prompted, enter username, which is your s plus your student id and password, see the example below

Find the email from Zoom and follow next steps

EXAMPLE:

Username: s123456

Password: chs123



The image shows a sign-in dialog box with the following elements:

- Title: Sign in
- URL: <https://sjadfs.stjohns.k12.fl.us>
- Username field: Contains the letter 'S'.
- Password field: Contains seven dots and a cursor.
- Buttons: A blue 'Sign in' button and a white 'Cancel' button.

Students will go to there Office 365 email and login with their active directory email and password and confirm and switch their account Zoom Account

Confirm the requested change to your Zoom account

Zoom <no-reply@zoom.us>
To [REDACTED] (CHS Student)

Reply Reply All Forward

Tue 10/6/2020 1:01 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. Please report suspicious or potentially dangerous emails using the "Phish Alert Button".



Hello [REDACTED]@sjohns.k12.fl.us,

You are currently a member of the Zoom account [REDACTED], and you are trying to sign into the new Zoom account **St. Johns County School District (sjcsd-us.zoom.us)**. If you want to switch to become a member of the account **St. Johns County School District**, click the button below within 24 hours.

[Switch to the new account](#)

If the button above does not work, copy the link below and paste it into your browser.

https://sjcsd-us.zoom.us/join_confirming?code=eHbyKhwpp_Fy6Q4z9BFNR0NPR
[REDACTED]
AAA&fr=hostinvite

You do not need to take any action to remain a member of the current account.

Thank you for choosing Zoom.
-The Zoom Team



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All folders are up to date. Connected to: Microsoft Exchange

100%

By accepting this invitation, you are switching to a new Zoom account

Before you switch, be aware of the following:

- After you switch, you can still access your own data, such as your meetings and recordings.
- Your role in the new account will be "member". This role might have fewer privileges than your role in your current account.
- Your new account might not provide access to all of the features you have in your current account.

[I Acknowledge and Switch](#)



Click to acknowledge



Students will now be able to access their School district Zoom account.

Your account has been switched successfully

You are now a member of the Zoom account St. Johns County School District.

[Sign In to Profile Page](#)

